

**SCHEDULE A ADDENDUM TO THE
SERVICE LEVEL AGREEMENT BETWEEN UTAH INTERACTIVE, LLC
AND UTAH STATE TAX COMMISSION**

This document will serve as the latest Schedule A addendum to the Service Level Agreement with the Utah State Tax Commission ("the Agency") and Utah.gov ("the Network"), the state electronic government portal managed for the state by Utah Interactive, LLC ("Network Manager") as an initiative of the State of Utah, adding the Agency transactions or services to the Network.

AGREEMENTS

1. Access By the Network Manager The Agency and the Network Manager to provide an online application upgrade per this Agreement. The description of the upgrade is as follows:

The Sales & Use Tax update for Arches will allow the Sales & Use Tax application to work with the new GenTax (Arches) system currently being installed at the Utah State Tax Commission. This is the second GenTax implementation in what will be a replacement of the entire set of applications and tax types. The project requires that the online application follow the updated schedules found in the TC-62 tax form and that the interface for each step reflect these updates. It also requires that Payment Express and OSBR interfaces and account number format changes be updated for complete implementation. (Please refer to the functional specification document TC62_FS_070625.doc and PMTX_FS_070625.doc)

2. Record Classification and User Access The agency represents to the Network Manager the record classification: PRIVATE

The Network Manager certifies that they will offer the following security and authorization for access to the application outlined above:

This application resides on a secure server that uses Secure Socket Layer (SSL) that will encrypt data transmission between the server and the users' browsers for the passage of secure data and acceptance of online payments. The application will allow access to only those records to which the user is eligible to access as established by the Agency.

3. Record Access and Computer Programs. The Network Manager shall be responsible for costs and expenses in establishing access to the records and providing record transactions to Users and Administrators, including without limitation, the cost for purchasing or developing and maintaining all programs used to interface with the Agency computer programs. Computer programs used by the Network Manager shall:
 - a. Protect information from unauthorized access;
 - b. Provide access to records and reports to Administrators on a timely basis in an accurate, understandable and logical format acceptable to the Agency;
 - c. Tested by the Network Manager for the Agency, and approved before it is offered to the public.

4. Use messages. If required by the Agency, the Network Manager shall cause the Network to require Users to signify online that they will comply with any restriction on use of the records required by law, as amended from time to time. Such user agreement will be in the form of a use message displayed online, with a required positive response, all as captured in a log file, prior to the User being permitted to further search or view the record.
5. Transaction Logs. The Agency shall have access to the Network's Transaction Log for the purpose of auditing the collection and dissemination of the Agency's records.
6. Payments and Collection.
 - a. Collection: The Network Manager shall be responsible for the collection of transaction and payment information online and making that information available to the Agency. The Agency will be responsible for the collection of the payments and any associated accounts necessary to collect those payments. A transaction fee will be assessed to every transaction and paid to the Network Manager as compensation for the maintenance of the application according to the Addendum A signed on January 6th, 2003. The Network Manager, for the identified records, may charge no additional amounts without the prior written agreement of the Agency, and the Network. The Network Manager hereby represents to the Agency, that it believes the following charges (as outlined in the Utah State Contract PD1068) will fairly and reasonably recompense the Network Manager in order to make the Agency's implementation a success:

<u>Project</u>	<u>the Network Manager Charge</u>
Sales & Use Tax GenTax Update	- \$35, 850 (please see Work Order for details)

7. Records and Finances. All Network documents and records maintained by the Network Manager relating to the Agency records shall be available for inspection; auditing and copying by the agency or other authorized representatives.
8. Funding Source. The Agency is required to declare in advance the source of funds used for this project. Please indicate in the blank, which lettered statement is true about your funding source. If neither of these choices is true about your funding source, then the Network Manager may not be able to perform the work for the Agency. The Network Manager will rely upon your statement in determining whether it can or cannot perform this work for the Agency.


Declaration of funding source: a

- a. "The Agency affirms that no federal funds are being used to finance this project." or,
 - b. "Federal funds are being used to finance the project but no federal funds are being used that requires the Network Manager to assign all right, title and interest in any part of the work or deliverables, including any work allegedly made for hire, to any other entity, individual, or to the public domain. Special federal funding requirements, if any, are included as an attachment."
9. Efficiency Gain Calculation. The Agency and the Network will establish baseline cost for the processing TLR records both prior to making the enhanced service available and after the service is made available to estimate the cost savings of offering this service.

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized officials or officers.

The Agency, Utah State Tax Commission

By



Rodney G. Marrelli, Executive Director
Utah State Tax Commission

Date

8/3/07

The Network Manager, Utah Interactive LLC

By


Rich Olsen, General Manager
Utah Interactive, LLC

Date

8-16-07

The Network, Office of CIO

By


Joley Olsen, Director of Business Services
Utah Department of Technology Services

Date

9/14/07